

## Welcome to Journey To Yoga. Please read our Terms and Conditions carefully.

By purchasing a casual class, membership, and/or entering our studios you agree to our Terms and Conditions.

The Terms and Conditions will be displayed online on our website, located at [www.lindanewmanyoga.com](http://www.lindanewmanyoga.com) Upon request we can provide you with a hard copy – please ask at our studio.

Our Terms and Conditions can be amended at any time. You should familiarise yourself with these Terms and Conditions and check for updates regularly. We will notify you in writing of any changes to the Terms and Conditions by e-mail, on our website or otherwise at the Studios.

### General Conditions of Entry

Every possible effort is made to deliver classes and services on time as advertised. Class Schedules are subject to change or cancellation however we are not required to provide notice to you of such changes. All purchases are final and Journey To Yoga does not offer refunds on services or products for change of mind, injury, illness, change of address or any other reason including change of schedule or if you are unable to attend a class because it is at capacity.

All passes and memberships are non-transferable or interchangeable.

We reserve our right to change our opening hours on any given day without notice to you. You will be notified of any permanent changes to our opening hours.

You must present, if requested, your Student Membership pass or valid photo identification to reception upon entry to Journey To Yoga. We reserve the right to refuse entry to persons without suitable ID.

Journey To Yoga reserves the right to refuse entry to, or eject you from our premises in the event that you are behaving in an anti-social, intoxicated, disorderly, aggressive, offensive or dangerous manner or in any manner which impacts the security of our students or other people at the studio

We recommend that you arrive at least 5 minutes before the scheduled time of a class to ensure the least amount of disruption to our students, once a class begins. For your own wellbeing we advise that you must remain in the studio until a class concludes.

We are not responsible in any way for the safekeeping of your personal belongings that you bring into our studio. As such, we recommend that you only bring items required for your class and leave your valuables at home.

Items that are left in our studio will be held for two weeks after being found, following this period they will either be donated to charity or otherwise disposed.

## Fit for Purpose Conditions

All the teachers at Journey To Yoga are qualified yoga and Pilates instructors. To ensure that your risk of injury is minimised during your participation in class we require you to follow the instructions of our teachers.

The owners of Journey To Yoga and our teachers are not medically trained and are therefore not qualified to assess whether Students are fit to engage in any of our classes. Students are advised to seek medical advice prior to commencing any exercise program. Participating in any form of exercise at our studio is done entirely at your own risk.

You must advise us and any instructors if there are any risks to your health by participating in yoga or Pilates classes such as if you have a pre-existing injury, illness, or are pregnant, prior to attending our studio. Where you have a Medical Condition, we require you to seek approval from a medical practitioner to participate in any of our classes. Participating in any form of exercise at our studios with a medical condition is done entirely at your own risk.

Students are required to wipe down their mats and/or equipment using a towel with the supplied cleaner after all classes in order to maintain hygiene standards.

Smoking is prohibited inside and out of the front of our Studios at all times.

## Membership & Pricing Conditions

The sale of each Student Membership is subject to specific terms and conditions applicable to the specific membership which can include a minimum membership commitment period, automatic direct debit, membership time limitations and/or class attendance limitations. Class packs and unlimited memberships exclude attendance at guest teacher's classes, workshops, retreats, teacher training or other special events.

In order to obtain a membership, you must be 18 years of age or over. Minors aged over 15 years and under 18 years may obtain a membership, but only if their parent or guardian has provided consent.

Memberships are sold to patrons of our studios for personal use only. Memberships may not be shared or transferred for any reason at any time. Anyone sharing memberships does so expressly without the consent of Journey To Yoga and will be denied all future entry and forfeit their membership.

We have the right to change our fees for new memberships at any time. We will notify you of any changes to the pricing of memberships in writing. We also reserve the right to increase membership costs at any time after the applicable minimum commitment period for your membership. We will notify you in writing of any changes to the pricing details of your membership. If you are paying for your membership by direct debit, you authorise us to debit any increased fee amounts from your nominated bank account. If you do not agree to any pricing changes, you may cancel your membership in accordance with these Terms and Conditions.

To receive the eligible concession rates on membership packages that have a discounted rate a current student ID, pension card or healthcare card must be presented at the time of purchase of the concession-priced membership.

## Casual Classes

The activation date is the date of the first class booked or attended on the pass.

No refunds, transfers, suspensions or extensions are offered due to illness, injury, change of address or any other reason. Multiple casual classes can be purchased simultaneously. Concession prices are available for qualifying students.

## 4 Week Introductory Offer

Journey To Yoga Introductory Offer is valid for 28 days from the pass activation date. The activation date is the date of the first class booked or attended on the pass, herein referred to as the 'Activation Date'.

The Intro Offer allows you to attend an unlimited\* number of regularly scheduled classes during the 4 weeks from and including your activation date.

The Intro Offer is available for new members, or returning members who have not been back in the studio for over 12 months. This membership cannot be suspended under any circumstances and no concession price is available.

## 10 Class Packs

All 10 class packs have a 5-month expiry date. The activation date is the date of the first class booked or attended on the class pack and the class pack will expire 5 months from the activation date. Concession prices are available for qualifying students.

## 5 Class Packs

All 5 class packs have a 3-month expiry date. The activation date is the date of the first class booked or attended on the class pack and the class pack will expire 3 months from the activation date. Concession prices are available for qualifying students.

## 4 Week Unlimited Membership

The 4 Week Unlimited membership is valid for 28 days as stated on purchase. The activation date is the date of the first class booked or attended on the pass.

This membership allows you unlimited regularly scheduled yoga, Pilates and meditation classes but excludes guest teachers, workshops, retreats, teacher training or other special events.

## Upfront 12 Week Unlimited Membership

The 12 Week Unlimited membership is valid for 12 weeks as stated on purchase. The activation date is the date of the first class booked or attended on the pass.

This membership allows you unlimited regularly scheduled yoga, Pilates and meditation classes but excludes guest teachers, workshops, retreats, teacher training, or other special events. Concession prices are available for qualifying students or pensioners.

## Private classes

Confirmation of Private Class booking is secured upon payment. Notice of cancellation must be in writing and provided to Journey To Yoga with 24 hours' notice.

## Events

Workshops and Events have no refunds, cancellations, exchanges or transfers.

## Class Attendance

You must pre-book your attendance to any Journey To Yoga classes using the online booking system available on our website or mobile app. This is required in accordance with government Covid-19 requirements.

## Contact & Privacy Conditions

You must inform us when your contact details change so we can keep in touch with you.

Journey To Yoga complies with the Privacy Act. If you wish to request access to your personal information, correct or update your details or raise any privacy concerns you may have, please contact us at [info@lindanewmanyoga.com](mailto:info@lindanewmanyoga.com)

Journey To Yoga uses a third party software provider known as Mindbody Online. In order to create a membership, your personal information will be provided to the proprietor of Mindbody Online. The collection and use of personal information by Mindbody Online is governed by Mindbody Online's privacy policy, which can be viewed [here](#).

## Our Liability

Journey To Yoga and its Representatives will not be liable and excludes all liability under these Terms and Conditions or in any other way for all injury, illness, damage or loss of any kind whatsoever directly or indirectly sustained by you in relation to participating in any class or entering the Studios. You hereby agree to release Journey To Yoga and its Representatives from all claims relating to a Student Membership, participating in any Class or from otherwise entering the Studios.